

Established in 1918, WSSC today is the 8th largest water and wastewater utility in the nation, with a network of more than 5,500 miles of fresh water pipeline and nearly 5,400 miles of sewer pipeline. Serving 1.8 million residents in Prince George's and Montgomery counties, our drinking water has always met or exceeded federal standards.

Puede obtener una versión en español en www.wsscwater.com o llamando a la Oficina de Comunicaciones y Relaciones Comunitarias de la WSSC al 301-206-8100.



www.wsscwater.com



**Washington Suburban
Sanitary Commission**

Water Main Replacement



WSSC is replacing the water mains in your neighborhood.

Here's what you need to know.

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Contact Information

Main Number.....	301-206-WSSC (9772)
Toll Free.....	1-800-828-6439
Claims.....	301-206-7095
24-Hour Emergency Call Center:.....	301-206-4002

For specific questions about a project underway on your street, contact information can be found on the project signs posted in your neighborhood

Restoration

Areas of grass, curb, sidewalk and pavement that are disturbed as a result of the water main replacement project will be restored as closely as possible to their original appearance. WSSC will put a temporary patch on any area of pavement that is disturbed as a result of the project. WSSC and each municipality work together to determine how the final paving restoration will be completed.



Your Water During Construction

Discolored Water

When your service is restored, you may experience temporary discoloration of the water or trapped air in the pipes. WSSC suggests running all cold water taps for five minutes. If you have a single-lever faucet, set it to run the cold water. Begin with the highest faucet in your home and then open the other faucets one at a time, moving from your highest floor to your lowest. You should also flush your refrigerator's water lines.

Opening your taps forces trapped air out of the plumbing system and clears sediment or mineral deposits that may have been loosened during the water main replacement work. WSSC does not recommend that you use discolored water. The sediment and mineral deposits can alter the water's taste and stain clothes that are washed in the water. If you still experience problems after 24 hours, please call WSSC's 24-hour emergency number at 301-206-4002.



Aging Infrastructure

WSSC has been serving the residents of Montgomery and Prince George's counties since 1918. Our mission is to provide safe and reliable water to our customers and return clean water to the environment, all in a fiscally responsible manner. WSSC is now faced with the critical challenge of old and failing infrastructure. That's why the water mains in your neighborhood are being replaced.

WSSC maintains about 5,500 miles of water mains. Nearly 25% (about 1,380 miles) of the pipe is more than 50 years old. The new pipe being installed in your neighborhood is expected to last 100 years. It will greatly reduce the frequency of water main breaks which cause an interruption to your service. We appreciate your patience and cooperation throughout this project as we work to bring you life's most precious resource – water.

Before Construction

Miss Utility Paint Markings

Safety is a priority for WSSC. Before any digging occurs, Miss Utility will mark all underground utilities with temporary paint. Depending on the location of the utilities, you may see paint markings on your lawn, driveway, the sidewalk and the street in front of your home.



Your Water During Construction

Scheduled Water Shutdowns



Some water shutdowns will be required during construction.

WSSC Inspectors will go door to door notifying residents three days prior to a shutdown and leave information at the front door. Water shutdowns are not to exceed eight hours and will not be scheduled on the day

before, day of or the day after the following holidays: New Years Day, Good Friday, Easter, Beginning of Passover, Memorial Day, Independence Day, Labor Day, Rosh Hashanah, Yom Kippur, Thanksgiving, Hanukkah and Christmas.

Temporary Water Service

While the new mains are being installed, temporary bypass mains will provide you with the same high quality water that WSSC supplies every day.



Construction Begins

Depending on the location of the water mains and water house connections, you may see the contractor:

- Digging in the street
- Along the sidewalk
- In the right of way in front of your home

Access to driveways will be maintained at all times. Access inside homes is NOT required. Traffic will be controlled to minimize delays.



Project Signs & Notification Letters

Prior to construction, project signs will be posted in your neighborhood and you will be mailed a letter that includes details about the project.

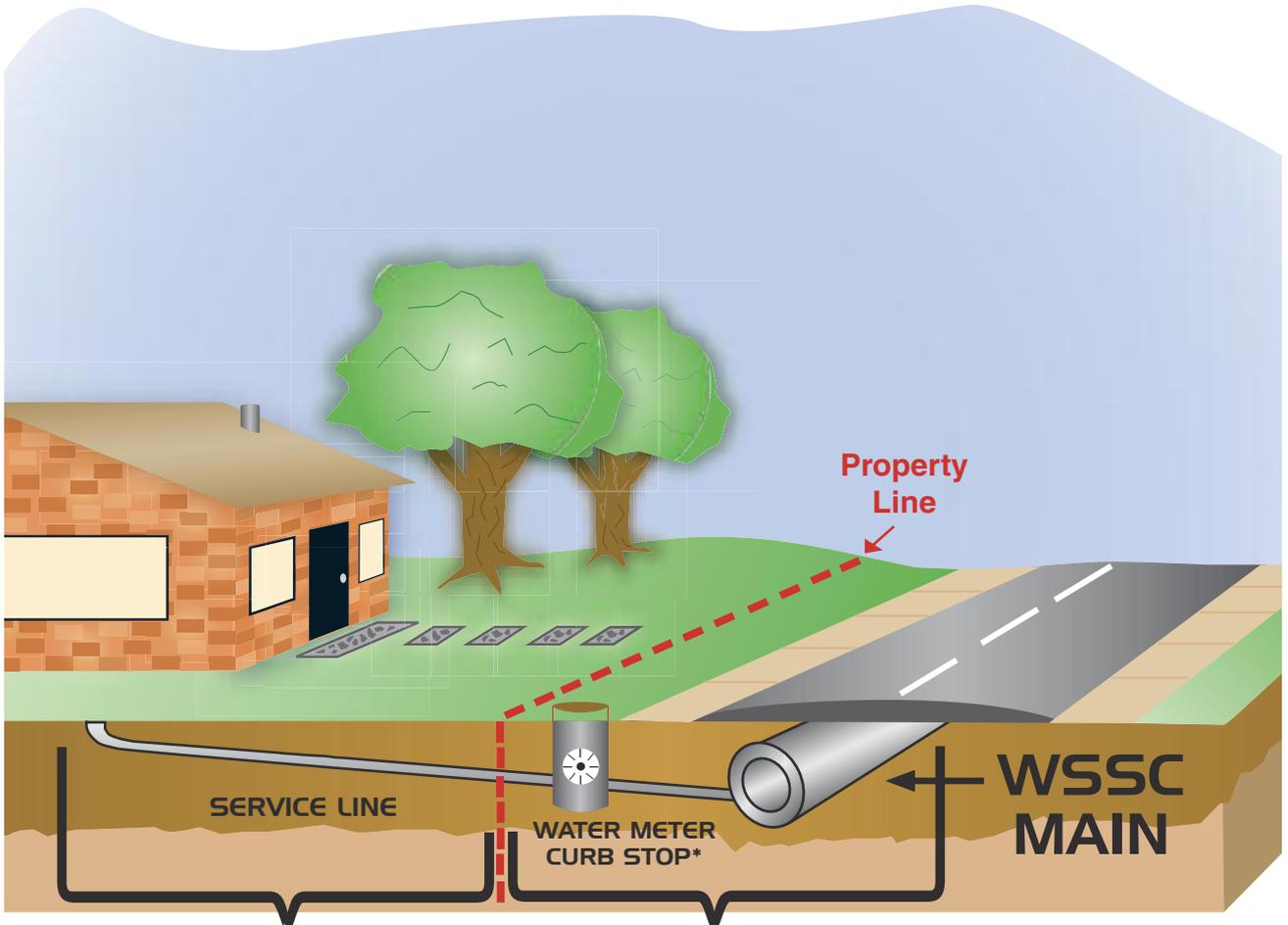
The name and phone number of the WSSC Contract Manager will be posted on the sign.

Please don't hesitate to call the Contract Manager with any questions about the project.



Understanding the Property Line and the Pipes

WSSC maintains the water main in the street and the water service line from the main to the property line including the outside meter or curb stop. The service line that runs from the property line to the house is the responsibility of the homeowner.



OWNER MAINTAINS

WSSC MAINTAINS

"Curb Stops" are used when the water meter is located inside the home.